

THE PARTNERSHIP FOR

A More Perfect Union

How to Hug a Porcupine Building Relationships with Lawmakers and Why It's Important



Agenda

- Congress 101: Good News & Bad News
- Building Long-Term Relationships with Congress
- Comments from Legislators and Staff

The Bad News

Average Number of Daily Meetings 13



Daily Average of House Office "Meetings" **28**



The Good News

"If your Member/Senator has not already arrived at a firm decision on an issue, how much influence might the following advocacy strategies directed to the Washington office have on his/her decision?"

In-Person Issue Visits from Constituents Contact from Constituents' Reps Individualized Email Messages Individualized Postal Letters Local Editorial Referencing Issue Pending Comments During Telephone Town Hall Phone Calls Letter to the Editor Referencing Your Boss Visit From a Lobbyist Form Email Messages **Groups Social Media Platforms** Your Office's Social Media Platforms Form Postal Letters Petitions Postcards A Lot of Positive Influence



"In person meetings are the easiest way for staff to understand an issue because it gives us the chance to ask questions, and put a face with the issue."

—House Deputy Chief of Staff





Visit from a lobbyist

In-person visits from constituents

Building Long-Term Relationships with Congress

Survey Question

When making a recommendation to your boss on a vote or co-sponsorship, how important are the following in your decisionmaking process?



"My boss rarely acts if there isn't an impact on his district. Show me a connection as to how your issue directly affects our constituents."

-House Legislative Assistant

Survey Question

"How helpful is it for messages from constituents to include the following?"

Message Includes...

Information about the impact the bill would have on the...

Constituent's reasons for supporting/opposing the bill or...

Specific request or "ask"

Personal story related to the bill or issue



Helpful Very Helpful

Survey Question

"How frequently do messages from constituents include the following?"



Specific request or "ask"

Constituents reason for supporting/opposing the bill or...

Personal story related to the bill or issue

Information about the impact the bill would have on the district



Very Frequently/Frequently







"I went to a luncheon that was hosted by cancer centers in my state. Instead of having those guys in white coats doing their lobbying they brought in patients -- kids and their parents.

They all got up and told their story. When it was done there wasn't a dry eye in the room."

House Democratic Member

H.R.2784

"No Private Contracts To Be Negotiated When the Patient Is Buck Naked Act of 1997"

SEC. 3 CERTAIN SITUATIONS WHERE IT IS NOT APPROPRIATE TO NEGOTIATE A PRIVATE CONTRACT

To promote equality in the negotiation of private contracts, the Secretary of the Department of Health and Human Services shall issue regulations prohibiting the discussion or signing of private contracts at any time—

(a) the patient is buck naked and the doctor is fully clothed (and conversely, to protect the rights of doctors, when the patient is fully clothed and the doctor is naked);

(b) the patient is wearing one of those short, flimsy little hospital gowns that don't close in the back;

(c) during any sigmoidoscopic or proctoscopic examination of the gastrointestinal tract or a digital rectal examination of the prostate;

How frequently do you experience the following in constituent meetings?

Didn't understand negative		95%
Didn't have data on impact on		90%
Didn't know Member's history on		87%
Too many participants in the		85%
Too many topics/talking points in		84%
Was unspecific with their request	8	31%
Didn't know the Member's relevant	78	%
Didn't convey personal story related	55%	
One or more constituents was rude Very frequently	23% Somewhat frequently	



"In your opinion, how important are the following for understanding constituents' views and opinions?"



"My Member does not like sitting in an office." He prefers to be out in the district meeting with constituents in their own venue. He gains insight to their issues, challenges and needs by being present on the ground." -House District Director

Meet with the Legislator in the District



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Health Care

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West Virginia's 3rd District

Issues

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FY2011 Appropriations Requests

FY2010 Appropriations Requests



E-NEWSLETTER SIGNUP





"Friend" Your Member of Congress



Survey Question

How many similar comments on a social media post is enough for your office to pay attention to?



Less than 1010 to 30More than 30

Survey Question

How long AFTER posting an office/Member comment will you review reactions?

Reactions/posts from the past six hours or less

Reactions/posts from the past 24 hours

Reactions/posts from the past 72 hours

It doesn't matter how old the reactions are, we'll still review them

Reactions/posts from the past last week

Reactions/posts from the past last two weeks

Reactions/posts from the past last month

We don't review posts reacting to our activities





We in America do not have government by the majority. We have government by the majority who participate."

> - Thomas Jefferson

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